

Welcome to Synergy!

Dear Valued Customer,

As CEO of Synergy Resources I would personally like to welcome you to Synergy Resources as your ERP and Strategic Planning Partner. Although the transition from Petros724, Inc. (fka VISUAL Business Solutions) to Synergy was unanticipated, our team at Synergy Resources is ready to begin working with you to ensure you receive the level of service you expect.

Synergy Resources has been a partner of Infor since 2006 and has successfully implemented over 600 VISUAL and Syteline manufacturers in the US and Canada. Our staff of over 100 experienced professionals stand ready to provide any support you may need from a simple question to a mission critical project.

Synergy Resources is committed to helping you solve any manufacturing problem that would prevent your from operating at the highest level of excellence. We approach every challenge with a passion for your success and a highly engineered set of solutions that quickly provide what you need to move your company forward. Your Synergy Resources Professional Services Teams will include Operational, Financial, Technical, and Quality Specialists. Additionally, Synergy's Center of Excellence is committed to helping you solve any manufacturing, distribution, or business process problem that would prevent you from operating at the highest level of excellence. This Team helps with Business Performance Improvement, [Strategic Planning](#), [Lean](#), [Change Management \(DiSC\)](#), TOC, and a variety of other services that quickly provide what you need to move your company forward.

If you have not already, you will be hearing from your assigned Business Solutions Account Manager shortly to discuss this transition and any of your future initiatives. In the meantime, please do not hesitate to [contact us](#) with any questions or concerns you might have regarding your services, support, or software. We invite you to learn more about some of the [Manufacturing Challenges](#) we assist with. We encourage you to visit our website at www.synergyresources.net to see the breadth and depth of our product and service offerings. Furthermore, we welcome you to please visit our [Welcome to Synergy page](#) that also includes important [FAQs](#) about [Synergy's acquisition of Petros' Infor Division](#).

Additionally, you can view your [Synergy Contact List here](#). Please feel free to [contact our Customer Care team](#) with any questions or concerns. They assist in connecting you with the appropriate contact at Synergy Resources. We are thankful for the opportunity to work with you on your ERP and business improvement initiatives.

Best Regards,

Paul Tedford

Chief Executive Officer

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