



**Contact Us**  
for more information

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## **SYNERGY/NTIVA MANAGED IT SERVICES**

### ***Your Strategic Technology Partner***

Synergy Resources has certified Ntiva as the exclusive Managed Service Provider for Synergy's manufacturing customers. This new service offering provides a reliable path that will allow you to place the burden of complex aspects of managing IT on someone else's shoulders, ensuring that your technology investments are secure, up-to-date, and optimized to serve your organization's needs efficiently and effectively. Whether you need a fully outsourced IT department or co-managed services that supplement and support in-house technology staff, Ntiva can tailor an approach that meets the organization's unique needs.

#### **Getting Started**

- Network Audit
- Software & Hardware Standardization
- Quarterly Strategy Session

#### **Preventative Maintenance & Security**

- Network Monitoring & Management
- Workstation Management & Monitoring
- Managed Server Virus/Spam Intrusion Detection and Prevention
- Backup Business Critical Data and Recovery Policies

#### **Ongoing Help & Support**

- US-Based 24/7 Service Desk
- Remote IT Support
- On-Site Support
- Third Party Vendor Support
- Hardware and Software Procurement
- Bring Your Own Device and Mobile Support
- Managing Microsoft Office 365 Environment, Support, and Licensing