



# Infor Quality Management

Increasing productivity while maintaining and improving quality is one of the primary goals for every manufacturer. When you have effective systems and processes in place, quality and productivity don't have to be competing goals—each can reinforce the other in your efforts to improve long term results. Infor® Quality Management brings control, consistency, and predictability to your product lifecycle and supply management activities, so you can bring products to market faster, with superior quality performance.

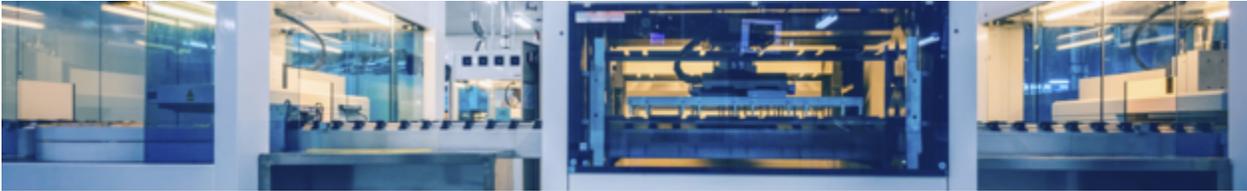
## Leverage experience

Establish, track, and manage every engineering activity and supply chain expectation, while supporting business growth and profitability goals with a functionally rich, easy-to-use quality management system that extends and integrates quality performance management across all aspects of your business. Infor Quality Management provides tools to help you automate associated design, pre-production, production, and post-production activities; expertly manage business performance; and easily collect, control, and analyze quality system data.

- Improve productivity and gain competitive advantage with Infor Quality Management.

## Fit your specific business

Infor Quality Management focuses on your complete supply chain, so you can easily develop, track, and manage processes related to training, qualifications, productivity, and performance. Use it to manage skip-lot and vendor performance information, compare incoming inspection data against internal receiving requirements, schedule preventive and reactive maintenance tasks, and more. In addition, you can use the system-wide corrective action and eight discipline reports to manage assignments and employee performance.



### Gain system-wide visibility and control

Using Infor Quality Management's supply chain capabilities, you can assess and control overall business performance, manage audits, and determine the true cost of quality in areas including:

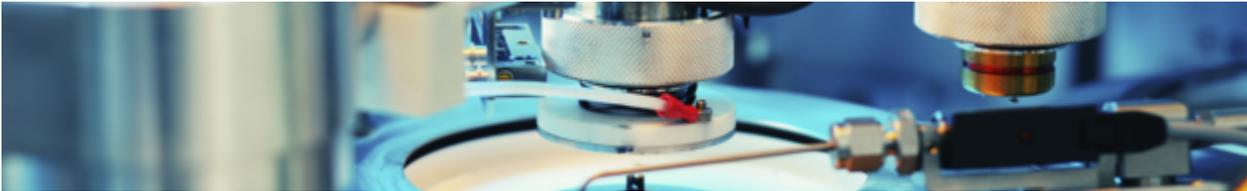
- Nonconformance and quality traceability to detect, assign, and track continuous improvement activities using complete problem-solving details
- Corrective actions and eight discipline reports to manage assignments and performance
- Tracking, documentation, and scheduling of devices and test equipment for calibration
- Document management and data management for centralized location, change history, and document audits for electronic and physical documents

Infor OS technologies give you even more ways to make your quality initiatives more productive, including:

- **Easy extensibility**—Infor Mongoose, our innovative technology platform, allows you to easily create quality-focused enhancements that address issues specific to your needs.
- **Device readiness**—You can use Mongoose to automatically publish quality information to both browsers and mobile interfaces.
- **Contextual intelligence**—Infor Ming.le® automatically senses the type of work being done and displays information relevant to that task, without requiring the user to search for and store the results.
- **Tasks and alerts**—Infor Min.gle also includes a workflow interface that can push approvals and alerts to the appropriate people when problems arise.

## Align activities, expectations, and strategy

Infor Quality Management works the way you want to conduct business. It is designed by people who understand quality assurance, and how to turn quality management into a strategic capability that permeates every level and function within the company. Infor Quality Management optimizes product lifecycle management from one end of the supply chain to the other, helping you increase profitability and gain a competitive market advantage.



### Wide-ranging support for industry standards, including:

- **ISO9001:2015 and ISO 9004:2009**—International quality management and performance improvement standards
- **ISO/TS 16949**—Automotive industry
- **AS9100**—Aerospace Industry
- **cGMP**—Current Good Manufacturing Practices, FDA
- **ISO 13485**—Medical device industry

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